

Nov. 6, 2019

MEDICAID ALERT

TO: All Providers

SUBJECT: Individuals with Disabilities Education Act Part C Program (BabyNet) Updates and Important Dates

Conference Call Information for Question and Answer Session with BabyNet Providers and MCOs

The South Carolina Department of Health and Human Services (SCDHHS) will host a call with representatives from managed care organizations (MCOs) and providers to answer questions about the integration of the Individuals with Disabilities Education Act (IDEA) Part C, commonly known as BabyNet, and Medicaid programs on Friday, Nov. 15, 2019, from 2-3 p.m. BabyNet providers wishing to submit questions and comments for MCOs to address on the call should email them to bnproviderenrollment@scdhhs.gov by noon Friday, Nov. 8. SCDHHS will forward questions submitted by the deadline to the MCOs to be discussed during the call. Due to time constraints, answers will only be provided to questions that were submitted by the noon deadline on Nov. 8.

Providers can join the call by:

Web Conference:

<https://scdhhs.webex.com/scdhhs/j.php?MTID=m6628b8465409eb903be04698f97ceca7>

Meeting Number: 744 996 984

Phone Conference:

Dial-in Number: 1-415-655-0001

Access code: 744 996 984

Bulk Approval Feature Now Available in BRIDGES, Resources Available

A new feature in the BabyNet Reporting & Intervention Data Gathering Electronic System (BRIDGES) is now available for use by service coordination providers who have agency administrator access. Through the new bulk approval feature in BRIDGES, multiple pending service logs for family training and service coordination can be approved or disapproved at one time. The feature was added to expedite the approval and denial process for service coordination providers.

Two new resources have been added to the [BabyNet Announcements](#) webpage that illustrate how to access and utilize the new bulk approval feature:

- A [job aid](#) that provides a step-by-step guide for service coordination providers with administrator access to approve/disapprove service logs for T1016, T1018, and T1027; and,
- A [presentation](#) that describes and demonstrates the new bulk approval feature.

Additional questions regarding the new feature that are not covered in the two resources listed above can be submitted to bridges@scdhhs.gov.

Thank you for your continued support of the South Carolina Healthy Connections Medicaid and BabyNet programs.